

Mukhamad Chandra Alem

IT Security Engineer

CONTACT

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 [Your Email Address]

 [Your City, Indonesia]

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CERTIFICATIONS

FCP Network Security

Fortinet (Valid until Jul 2027)
Fortigate Administrator &
Forticlient

PCNSE

Palo Alto Networks (Valid until
May 2026)

Certified Forcepoint DLP Admin

Certified Forcepoint Web Security Admin

Certified Zscaler ZTCA

Certified Trend Micro Professional

Certified SCTA Skybox Security

PRODUCT EXPERTISE

Fortigate

Palo Alto

PROFESSIONAL SUMMARY

Dedicated IT Security Engineer with **6 years of experience** in enterprise cybersecurity environments. Proven expertise in the implementation, maintenance, and operational management of complex security architectures. Adept at handling security incidents and deploying robust solutions (Firewall, IPS, DLP, Load Balancers) for enterprise customers across highly regulated industries including Banking, Financial Services, Mining, Government, and Telecommunications.

WORK EXPERIENCE

Security Engineer

2020 – Present

[PT. Korelasi Persada Indonesia \(KPI\)](#)

- Lead the end-to-end implementation and maintenance of top-tier security products for diverse enterprise clients.
- Serve key accounts in critical sectors including Banking, Financial Services, Mining, Government Agencies, and Telecommunications.
- Provide comprehensive incident management, troubleshooting, and handling for deployed security infrastructure.
- Manage day-to-day operational security product configurations to ensure optimal network defense and compliance.

IT Support

2019 – 2020

[PT Quadra Solution](#)

- Provided advanced (Tier 2) technical support, efficiently resolving hardware and software escalations.
- Collaborated in system deployments and basic network device configurations (routers, switches, firewalls).
- Monitored local network stability and ensured endpoint security compliance.

IT Support

2018 – 2019

[PT Quarte Technology](#)

- Managed ticketing systems to ensure technical issues were resolved strictly within SLA limits.
- Maintained LAN/WLAN stability and executed routine user data backup and recovery procedures.

EDUCATION & LANGUAGES

Bachelor's Degree

[University/College Name]

Indonesian

Native

English

Professional Working

WORK EXPERIENCE (CONTINUED)

IT Support - Marketing Micro

2016 – 2018

[PT Bank Mandiri \(Persero\) Tbk](#)

- Supported IT infrastructure at the branch level, ensuring optimal function of banking applications and databases.
- Facilitated secure transaction data flows and provided technical guidance to non-IT staff.

IT Staff

2014 – 2016

[PT Centra Lingga Perkasa](#)

- Prepared, assembled, and maintained IT hardware endpoints for daily business operations.
- Troubleshoot basic OS and office application issues to minimize user downtime.
- Managed IT asset inventory and prepared monthly maintenance reports.

KEY PROJECT EXPERIENCES

Financial Services Sector

- **Enterprise Infrastructure Security:** Project Implementation and Maintenance of Firewall, Intrusion Prevention System (IPS), Load Balancer, and Endpoint Management System.
- **Network Core Security:** Directed Project Implementation for DNS and DHCP Security enhancements to secure critical financial data flows.

Banking Industry

- **Firewall Management:** Executed Project Implementation and ongoing Maintenance of centralized Firewall Management systems to ensure strict regulatory compliance and network segmentation.

Government Sector

- **Data Loss Prevention (DLP):** Led the Project Implementation and Maintenance of Enterprise DLP solutions at a major Government Agency to prevent unauthorized exfiltration of sensitive data.

TECHNICAL SKILLS